TOP VOIP FEATURES
10
Revolutionizing Business Communications

1. Auto Attendant
- Automated voice menu system
- Directs callers to the appropriate extension or department
- Streamlines call handling and improves efficiency

2. Voice-To-Text Transcription
- Converts voicemail messages to text
- Enables easy reading and searching of voicemail content
- Enhances accessibility and convenience

3. Seamless Scalability
- Easily add or remove phone lines as needed
- Accommodates business growth without infrastructure changes
- Cost-effective solution for expanding communications

4. Advanced Call Routing
- Routes calls based on predefined rules and criteria
- Ensures calls reach the right person or department
- Improves customer service and reduces wait times

5. Conference Calling
- Enables multiple participants to join a single call
- Facilitates remote collaboration and meetings
- Reduces travel costs and increases productivity

6. Call Queuing
- Places incoming calls in a queue when all lines are busy
- Provides callers with estimated wait times and queue positions
- Enhances customer experience and reduces call abandonment
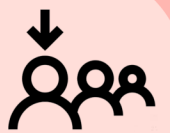
7. HIPAA Compliant
- Ensures the privacy and security of sensitive healthcare information
- Complies with strict regulations for handling patient data
- Ideal for healthcare providers and related industries

8. Time of Day Routing
- Routes calls based on predefined schedules and time zones
- Automatically directs calls to the appropriate destination
- Ensures 24/7 availability and improves customer service

9. Geo-Redundant Servers
- Distributes data across multiple geographic locations
- Provides failover protection and ensures business continuity
- Minimizes downtime and enhances reliability

10. Hybrid Work Options
- Supports remote and in-office employees seamlessly
- Enables flexible working arrangements and collaboration
- Promotes work-life balance and increases employee satisfaction